



Custom Metal Fabrication

C.F. Roark Welding & Engineering Co., Inc.

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Proprietary Information
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5.1 Policy and Quality

roarkfab.com

Page 1 of 1

Statement of Policy

It is the policy of C.F. Roark Welding and Engineering Co., Inc. to meet or exceed all the contractual quality requirements of our present and future customers; to produce a quality product on time at the least possible cost; and to assure compliance with safety and health requirements that are stipulated by federal, state and local governments and/or customer requirements.

To achieve this policy and to obtain and maintain the position of leader of the industry, C.F. Roark Welding and Engineering Co., Inc. will maintain a Quality Management System conforming to the requirements of AS-9100 and ISO-9001 is established to which ensures that it:

- > Is appropriate to the purpose of the organization, the expected level of the customer satisfaction and the needs of other interested parties
- > Includes commitment to meeting requirements and to continual improvement
- > Has the resources needed and the contribution of suppliers and partners
- > Provides a framework for establishing and reviewing quality objectives
- > Demonstrates top management commitment and ensures the quality objectives are communicated, understood and implemented at appropriate levels of the organization.
- > Is regularly reviewed by the Management Steering Committee for suitability, adequacy and effectiveness addressing continual improvement and client satisfaction.

Quality Objectives

100% Customer Satisfaction

95% On-Time Shipments

Reduction in Rework Cost

AS9100 / ISO9001:2000

Awareness for all Roark Personnel

Reduction in Scrap Cost